



Installation instructions for TaxWare

Valid from Release 2.42, april 2024

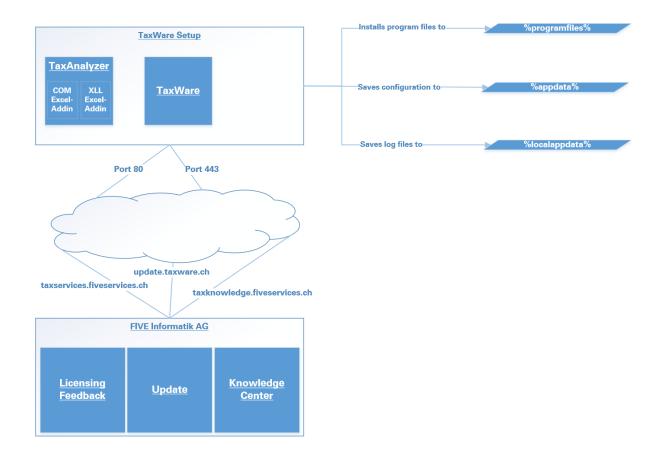


Table of contents

1.		Overview of TasWare system structure	3
2.		Initial installation	4
3.		Installation under Terminal Server or with central software distribution	5
	3.1	Configuration with installation file	5
	3.2	2 Licenses	5
	3.3	3 Automatic software updates	5
4.		Installation with command line arguments	6
5.		Manual configuration	7
	5.1	Licenses	7
	5.2	2 Automatic software updates	7
6.		Excel add-in TaxAnalyzer and TaxWare Excel templates	8
	6.1	Register TaxAnalyzer add-ins for all users	8
	6.2	2 TaxWare Excel templates do not work correctly	8
7.		Web Proxy settings	10
8.		Shared Settings	10
a		Customer experience program	10



1. Overview of TasWare system structure





2. Initial installation

- Check the system requirements: «System Requirements for TaxWare.pdf»
- Make sure that Microsoft .NET Framework 4.8 is installed on your system.
- Use the installation file https://update.taxware.ch/Installer/TaxWareSetup.exe
- If you need an msi, e.g. for integration in GPO, download the desired version:
 - o for 64bit systems: https://update.taxware.ch/Installer/TaxWareSetupX64.msi
 - o for 32bit systems: https://update.taxware.ch/Installer/TaxWareSetupX86.msi
- Execute the file under a user account with administrator rights.
- You will find the command line arguments for the exe and file under https://www.advancedin-staller.com/user-guide/msiexec.html



3. Installation under Terminal Server or with central software distribution

3.1 Configuration with installation file



3.2 Licenses

Standard procedure is for each user to activate TaxWare using a license key. To avoid every user on a Terminal Server having to do this, the key can be filed in the Installation Directory.

3.3 Automatic software updates

To deny users access to automatic software updates these can be disabled.

In these cases, we strongly recommend that you provide us with an e-mail address via support@taxware.ch, which we can use to inform the customer about updates, as being up-to-date is a key advantage of Tax-Ware!



4. Installation with command line arguments

You will find the command line arguments for the exe and msi files by clicking on: https://www.advancedinstaller.com/user-guide/msiexec.html

The installation file can be started with the following TaxWare parameters via the command line.

Transfer parameter	Value	Description
P_DISABLEPROGRAMUPDATE	0 or 1	1 disables application updates
P_LICENSEKEY	GUID	License key
P_BYPASSPROXY	0 or 1	1: bypass web proxy
P_USEDEFAULTCREDENTIALS	0 or 1	1: use standard logon credentials for web proxy
P_WITHADVANCEDSETTINGS	0 or 1	Display advanced settings during installation procedure although OS is not server
P_SHAREDSETTINGSFULLPATH	path	Path to shared settings file
P_CEPE	0 or 1	0 to disable customer experience program
P_CREATESHORTCUT	0 or 1	0 to disable creation of desktop shortcut (default is 1)

Standard example "execute exe silent":

Advanced example "execute exe silent":



5. Manual configuration

5.1 Licenses

Standard procedure is for each user to activate TaxWare using a license key. To avoid every user on a Terminal Server having to do this, the key can be filed in the Installation Directory.

- Create a text file "TaxKey.taxk" in the Installation Directory
- Copy the issued license key (Format 00000000-0000-0000-0000-0000000000) into this file and start TaxWare

5.2 Automatic software updates

To deny users access to automatic software updates these can be disabled.

- Open file "TaxWare.exe.customer.config" from the % InstallationDirectory % using a text/xml editor
- Change the option "AllowCheckForApplicationUpdates" from "true" to "false"
- Change the Option "CheckForApplicationUpdatesApplicationSetting" from "true" to "false"

In these cases, we strongly recommend that you provide us with an e-mail address via support@taxware.ch, which we can use to inform the customer about updates, as being up-to-date is a key advantage of Tax-Ware!



6. Excel add-in TaxAnalyzer and TaxWare Excel templates

6.1 Register TaxAnalyzer add-ins for all users

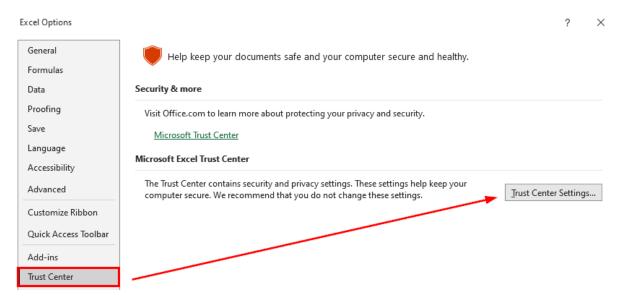
The TaxWare setup only registers the Excel add-in TaxAnalyzer for the current user. TaxAnalyzer can be registered and deregistered via Logon Script also for other users:

- %InstallationDirectory%\TaxWare.TaxAnalyzer.Registration.exe
- % InstallationDirectory %\TaxWare.TaxAnalyzer.Registration.exe unregister

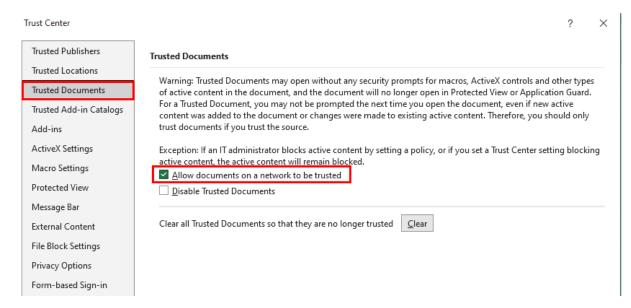
6.2 TaxWare Excel templates do not work correctly

Even if TaxAnalyzer is active, TaxWare Excel templates may not work correctly, e.g. nothing is calculated or drop-down menus cannot be selected. This can usually be remedied with the following settings:

• In Excel, select "File" - "Options". Then select "Trust Center" - "Trust Center Settings..."

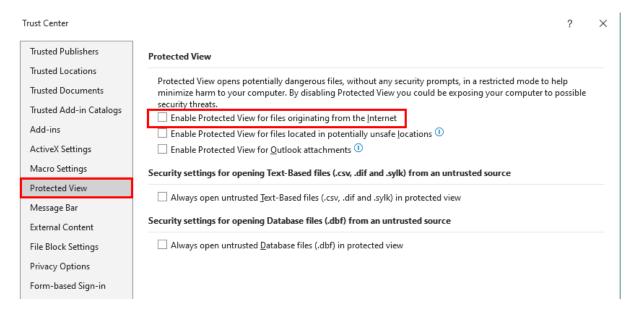


Go to "Trusted documents" and activate "allow documents...to be trusted"

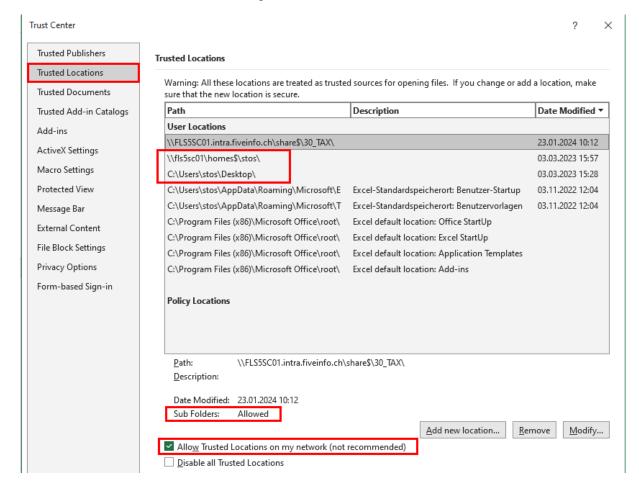




Go to "Protected view" and deactivate "enable protected view..."



- Go to "Trusted storage locations" and activate "Trusted storage locations..."
- You can also add new trusted storage locations here.





7. Web Proxy settings

During connection build-up to the licensing server, problems with the web proxy can occur. The most common solution is to bypass the web proxy.

- Open file "TaxWare.exe.customer.config" from the %InstallationDirectory% Using a text-/XML editor
- Entre the option "http://taxservices.fiveinfo.ch" in "NoWebProxyForUris"

If the web proxy cannot be bypassed, it may be possible to solve the problem via the authentication.

- Open file "TaxWare.exe.customer.config" from the %InstallationDirectory% using a text-/XML editor
- Entre the option "true" in "UseWebProxyDefaultCredentials"

8. Shared Settings

Most user settings can be defined company-wide. To do this, an XML file must be created and stored in any location. In "TaxWare.exe.customer.config", the path to this file must be entered in the SharedSettingsFullPath key. A detailed instruction can be found here: https://www.tax-ware.ch/de/site/installation-instructions/shared-settings-documentation

9. Customer experience program

TaxWare is sending anonymous user actions an error messages to FIVE Informatik AG. Should this feature be disabled you can add a key *Key* "CustomerExperienceProgramEnabled" with value "false" to the file "TaxWare.exe.customer.config".