



Technical requirements for TaxWare

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1. Technical Requirements for TaxWare

1.1 Operating system

To use TaxWare and TaxAnalyzer the following minimum requirements apply:

- Microsoft Windows 7 or more recent (32/64 bit)
- Microsoft Windows Server 2008 or more recent
- Microsoft .NET Framework 4.8 or more recent
- Installations under Terminal Services (incl. Citrix) are supported
- For installations and updates administrator rights are required

1.2 Microsoft Office

For the integration of Excel with TaxAnalyzer the following Office versions are supported:

- Microsoft Office 2016 or more recent (32/64 Bit)
- The safety setting must allow the execution of macros
- Online version of Microsoft Office 365 is not supported
- If Office 64bit version is installed, MS Access must not be installed on the computer

1.3 Network connections

For licensing, updates and error feedback, the following ports must be open to the outside:

- taxservices.fiveinfo.ch, ports 80 und 443
- https://update.taxware.ch, port 443
- https://taxknowledge.fiveservices.ch, port 443

1.4 Hardware

To operate TaxWare efficiently, the following hardware capacity should be available:

- 500 MByte free working memory
- 1 GByte free hard drive space

1.5 Installation under MacOS

In principle, TaxWare cannot be installed under MacOS.

However, there are alternatives for using it anyway, for example by using Windows emulation software such as Parallels, virtual machines such as Oracle VirtualBox or cloud solutions such as Microsoft Azure.

Please note, however, that a Windows operating system version 10 or higher and Microsoft Office Excel 2016 or newer installed on it are required.



2. TaxWare System Setup

