

A background image showing a person's hands typing on a laptop keyboard. The person is wearing a light blue button-down shirt. A large red rounded rectangle is overlaid on the image, containing the main title.

# Installation instructions for TaxWare

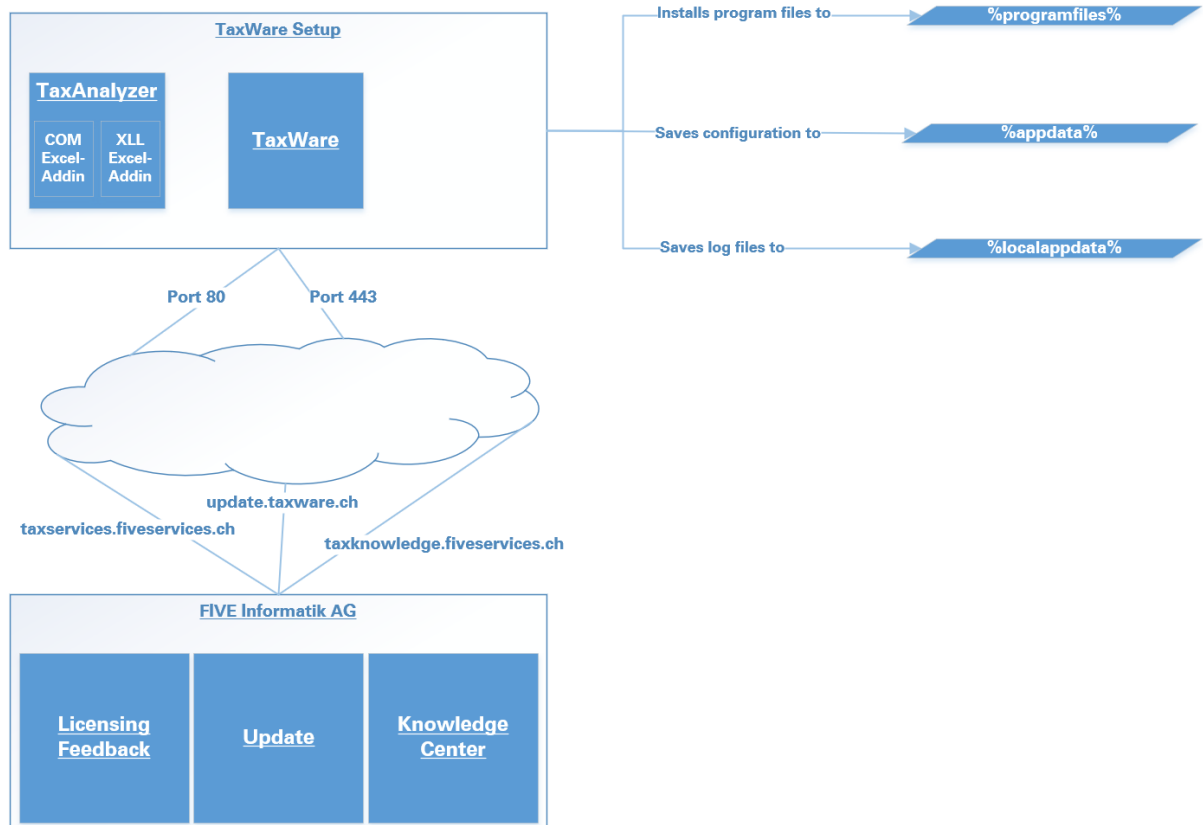
## Installation on different Windows environments

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## 1 Overview of TaxWare system structure



## 2 Initial installation

- Check the system requirements: [«System Requirements for TaxWare.pdf»](#)
- Make sure that Microsoft .NET Framework 4.8 is installed on your system
- Use the installation file <https://update.taxware.ch/Installer/TaxWareSetup.exe>
- If you need an msi, e.g. for integration in GPO, download the desired versio:
  - for 64bit systems: <https://update.taxware.ch/Installer/TaxWareSetupX64.msi>
  - for 32bit systems: <https://update.taxware.ch/Installer/TaxWareSetupX86.msi>
- Execute the file under a user account with administrator rights.
- You will find the command line arguments for the exe and file under <https://www.advancedinstaller.com/user-guide/msiexec.html>

## 3 Installation under Terminal Server or with central software distribution

### 3.1 Configuration with installation file



### 3.2 Licenses

Standard procedure is for each user to activate TaxWare using a license key. To avoid every user on a Terminal Server having to do this, the key can be filed in the Installation Directory.

### 3.3 Automatic software updates

To deny users access to automatic software updates these can be disabled.

**In these cases, we strongly recommend that you provide us with an e-mail address via [support@taxware.ch](mailto:support@taxware.ch), which we can use to inform the customer about updates, as being up-to-date is a key advantage of Tax-Ware!**

## 4 Installation with command line arguments

You will find the command line arguments for the exe and msi files by clicking on:

<https://www.advancedinstaller.com/user-guide/msiexec.html>

The installation file can be started with the following TaxWare parameters via the command line.

Transfer parameter	Value	Description
P_DISABLEPROGRAMUPDATE	0 or 1	1 disables application updates
P_LICENSEKEY	GUID	License key
P_BYPASSPROXY	0 or 1	1: bypass web proxy
P_USEDEFAULTCREDENTIALS	0 or 1	1: use standard logon credentials for web proxy
P_WITHADVANCEDSETTINGS	0 or 1	Display advanced settings during installation procedure although OS is not server
P_SHAREDSETTINGSFULLPATH	path	Path to shared settings file
P_CEPE	0 or 1	0 to disable customer experience program
P_CREATESHORTCUT	0 or 1	0 to disable creation of desktop shortcut (default is 1)

Standard example „execute exe silent“:

- TaxWareSetup.exe /qn P\_LICENSEKEY=00000000-0000-0000-0000-000000000000  
P\_DISABLEPROGRAMUPDATE=1

Advanced example „execute exe silent“:

- TaxWareSetup.exe /qn P\_LICENSEKEY=00000000-0000-0000-0000-000000000000  
P\_DISABLEPROGRAMUPDATE=1 P\_BYPASSPROXY=0 P\_USEDEFAULTCREDENTIALS=0

## 5 Manual configuration

### 5.1 Licenses

Standard procedure is for each user to activate TaxWare using a license key. To avoid every user on a Terminal Server having to do this, the key can be filed in the Installation Directory.

- Create a text file „TaxKey.taxk“ in the Installation Directory
- Copy the issued license key (Format 00000000-0000-0000-0000-000000000000) into this file and start TaxWare

### 5.2 Automatic software updates

To deny users access to automatic software updates these can be disabled.

- Open file „TaxWare.exe.customer.config“ from the % InstallationDirectory % using a text/xml editor
- Change the option „AllowCheckForApplicationUpdates“ from „true“ to „false“
- Change the Option „CheckForApplicationUpdatesApplicationSetting“ from „true“ to „false“

In these cases, we strongly recommend that you provide us with an e-mail address via [support@taxware.ch](mailto:support@taxware.ch), which we can use to inform the customer about updates, as being up-to-date is a key advantage of TaxWare!

## 6 Excel add-in TaxAnalyzer and TaxWare Excel templates

### 6.1 Register TaxAnalyzer add-ins for all users

The TaxWare setup only registers the Excel add-in TaxAnalyzer for the current user. TaxAnalyzer can be registered and deregistered via Logon Script also for other users:

- %InstallationDirectory%\TaxWare.TaxAnalyzer.Registration.exe
- % InstallationDirectory %\TaxWare.TaxAnalyzer.Registration.exe unregister

### 6.2 TaxWare Excel templates - Possible problems with add-in

Even if TaxAnalyzer is active, TaxWare Excel templates may not function correctly. Typical symptoms are as follows:

- TaxWare crashes when opening one of our templates from TaxWare
- Missing display of the TaxAnalyzer menu in Excel
- Empty drop-down list, e.g. when selecting a canton
- No or incorrect calculations in Excel (-999'999, #NAME, #N/A)
- Incorrect calculation after opening the file from Excel
- TaxAnalyzer works and yet no calculation takes place in the templates. In addition to a faulty function argument, the region setting or the Excel calculation option "manual" could be the cause.

The solution to these problems is documented in the following document

<https://www.taxware.ch/de/site/faq-en>

## 7 Web Proxy settings

During connection build-up to the licensing server, problems with the web proxy can occur. The most common solution is to bypass the web proxy.

- Open file „TaxWare.exe.customer.config“ from the %InstallationDirectory% Using a text-/XML editor
- Entre the option „http://taxservices.fiveinfo.ch“ in „NoWebProxyForUris“

If the web proxy cannot be bypassed, it may be possible to solve the problem via the authentication.

- Open file „TaxWare.exe.customer.config“ from the %InstallationDirectory% using a text-/XML editor
- Entre the option „true“ in „UseWebProxyDefaultCredentials“

## 8 Shared Settings

Most user settings can be defined company-wide. To do this, an XML file must be created and stored in any location. In „TaxWare.exe.customer.config“, the path to this file must be entered in the SharedSettingsFullPath key. A detailed instruction can be found here:

[https://www.taxware.ch/Dokumentatio Shared Settings TaxWare](https://www.taxware.ch/Dokumentatio%20Shared%20Settings%20TaxWare) (LINK neu einfügen)

## 9 Customer experience Program

TaxWare is sending anonymous user actions an error messages to FIVE Informatik AG. Should this feature be disabled you can add a key Key „CustomerExperienceProgramEnabled“ with value „false“ to the file „TaxWare.exe.customer.config“.



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